



2023

- **LAKESHORE CONFERENCE**
- **INNOVATIONS AWARDS**
- **TRAINING: CYBER SECURITY & DATA ANALYTICS**



SUNBIRD NKOPOLA

22-23

SECURITY AND
DATA ANALYTICS
TRAINING

NOV

ANNUAL
CONFERENCE
2023

24-25

THEME

Empowering Malawi through Digital Transformation:
Bridging the Divide and Sustaining the Future

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A NOTE FROM OUR PRESIDENT

Greetings, distinguished guests, members of the ICT Association of Malawi, and partners.

It is my great pleasure to welcome you to the ICT Association of Malawi's Annual General Meeting and Innovation Awards. This year's theme, "Empowering Malawi through Digital Transformation: Bridging the Digital Divide and Sustaining the Future," is particularly relevant as we continue to navigate the challenges and opportunities of the digital age.

ICT is rapidly transforming all aspects of our lives, from the way we work and learn to the way we communicate and socialize. It is also playing a critical role in driving economic growth and development. In Malawi, we have made significant progress in expanding access to ICT in recent years. However, there is still a significant digital divide, with many Malawians still lacking access to the internet and other ICT services.

This conference is an opportunity for us to come together to discuss how we can bridge the digital divide and ensure that all Malawians have the opportunity to benefit from the digital transformation. We will also be exploring how we can use ICT to create jobs, grow the economy, and build a more sustainable future for Malawi.

We will also be celebrating the achievements of the most innovative young minds in the country. The Innovation Awards are an opportunity to recognize the hard work and dedication of those who are at the forefront of securing the future of our nation through digital transformation in the various sectors.

On behalf of the ICT Association of Malawi, I would like to assure our members that the leadership of the association is working hard to put the interest of the members first. We are also working hand in hand with the government and development partners to influence ICT development and adoption in the country. We believe that ICT has the potential to transform Malawi into a prosperous and sustainable nation. This conference and the Innovation Awards are important steps in achieving that goal.

I would like to thank our sponsors and partners for their support of this event. I also want to thank the ICTAM Executive committee for their hard work in putting together this event.

I wish you all a productive and informative conference and a wonderful evening at the Innovation Awards.

Thank you.

Clarence Gama

President



INTRODUCING THE GUEST OF HONOUR

EDITH JIYA

Group CEO, Old Mutual Malawi (Ltd)

Edith Jiya is an associate member of the Chartered Insurance Institute (UK), a member of the Chartered Institute of Marketing (UK) and holds an MSc in Strategic Management from the University of Derby (UK). She also holds a Bachelor of Business Administration Degree from the University of Malawi, The Polytechnic.

Edith has over 20 years' experience in management, 12 of which has been spent in the financial services industry. She has also spent over 10 years in the oil industry.

Edith Jiya is currently the Group Chief Executive Officer of Old Mutual Malawi Ltd, a leading financial services group in Malawi with business interest in Landed Property Development and Management, Asset Management, Life Insurance and Pensions Management.

Recently, she was appointed to serve as a member of the Presidential Private Sector Council (PPSC) established by His Excellency Dr. Lazarus McCarthy Chakwera, President of the Republic of Malawi, a committee that aims to spearhead Malawi's Economic Transformation Agenda and Economic Revolution of Malawi.

She has served on a number of Boards in Malawi, including MUST, PCL, FDH Holdings Ltd and Shire Best. At present she is serving on a number of Boards including MPICO, OMMALA, Insurance Institute of Malawi, Archdiocese of Blantyre and UAP Old Mutual Life Assurance Ltd in Uganda.

Edith was on 27th April 2019, awarded the Africa Impact Leadership Award by the SADC Women Leadership Forum, at an event held in Gaborone, Botswana.

In 2022, she was recognised in Top 30 Women Leaders to watch in the SADC by the Amazon Watch. She was also awarded the Woman of Substance award by the Pan African Learning and Growth Network (PALGNET) under the Environmental, Social & Governance (ESG) category in the same year 2022.

INTRODUCING THE SPEAKERS



FELIX ZAGWAZATHA SATO

Director of IFMIS, Ministry of Finance and Economic Affairs

In February 2014, Cabinet passed a resolution to replace the Epicor based Integrated Financial Management System (IFMIS) with a new platform following revelations of prevalent and massive abuse of public resources commonly known as cashgate. The process of procuring a new IFMIS Enterprise Resource Planning (ERP) software started with a Business Process Re-engineering (BPR) to streamline Government business processes. After the BPR, functional requirements for the New IFMIS were developed. Implementation started in 2020 and ongoing. What has the journey been like? Where is government with the implementation? Challenges faced so far and opportunities for the future. How is the New SAP based IFMIS assisting Government with the Public Finance Management reforms in line with the new Public Finance Management Act 2022.

Felix Zagwazatha Sato is the current Director of the Integrated Financial Management Information System Project at the Ministry of Finance and Economic Affairs in the Accountant General's Department. He will be speaking at this year's ICTAM Annual General Conference at Sunbird Nkopola from the 23-24th November, 2023.



WANGIWE KAMBUZI

Founder/Managing Director – Mzuzu E-Hub

Mzuzu E-Hub is a social enterprise providing capacity building, linkages and networks required for startup and early-stage businesses to amplify their growth and success. We believe that growth in the number of small businesses will create sustainable incomes and foster a healthy and diverse entrepreneurial environment in Malawi. Since inception in 2017, the organisation has established itself as a business development support service provider through business incubation programming, technology skills transfer and mass literacy in entrepreneurship, technology and innovation.

Wangiwe is a communication practitioner and business development professional. Through her passion towards youth and community development, she founded Mzuzu E-Hub currently working as the Managing Director. She was recognized as one of 2019s Meaningful Business 100 for successfully combining profit and purpose to help achieve the UN SDGs, SASA/Global Startup Awards 2019 Female Role Model of the year Malawi and 2018 Community Builder awardee under the Social Impact Incubator Malawi. She supported the 2019 Youth Decide Malawi Campaign as a Youth Manifesto Champion and was one of Malawi's youth delegates at the 2019 Model African Union and the World Youth Forum. She is a SEED BDS Advisor, Miller Center Accelerator Program-Cohort 24 Alumni, African Women Entrepreneurship Cooperative (AWEC) Cohort 3 alumni, #DOTYOUTH Street Team-Girls in ICT 2022 Alumni and Segal Family Foundation 2021/22 African Visionary Fellow. Wangiwe brings a pool of knowledge and expertise in organizational development from both corporate and development sectors towards enhancing socio-economic development.



DR. DUNSTAN MATEKENYA

Data Scientist, World Bank Group, Headquarters, Washington DC

Dr. Dunstan Matekenya is a Consummate Data Scientist with over 10 years' experience in both traditional statistics and modern machine learning methods. Currently, he works as a Data Scientist at the World Bank Group Headquarters in Washington DC. Prior to joining the WBG, Dunstan completed his PhD at the University of Tokyo in 2016. His PhD research focused on use of machine learning methods to explore

insights from mobile phone data. Before re-orienting his career into Data Science, Dunstan earlier worked as a Statistician at the National Statistical Office in Malawi from 2007 up until 2017. While there he actively contributed to flagship projects such as the 2008 Malawi Population and Housing Census and also led the GIS unit. His passion includes contributing to modernization of official statistics in developing countries with use of alternative data sources such as mobile phone data as well improving capacity in Data Science.



BETCHANI H. M. TCHERENI, PHD

Executive Dean & Associate Professor (Economics), School of Business and Economic Sciences, Malawi University of Business and Applied Sciences (MUBAS)

Betchani is the Executive Dean of the School of Business and Economic Sciences (SoBES) and Associate Professor of Economics after serving as the Acting Deputy Vice Chancellor (MUBAS) & Vice Principal (Polytechnic). Betchani was the Director of Research and Associate Professor of Economics at the North-West University in South Africa after being the Senior Economist (Senior Researcher: Political Economy) at Mapungubwe Institute for Strategic Reflections (MISTRA) also in South Africa. He started

off as a Business Promotion and Trade Officer within the Ministry of Trade and Industry in Malawi. His research interests are in Economics of Energy Policy & Finance, Industrialisation, Productivity, Trade, public sector governance and environmental and health economics. Betchani served as a member of the University of Malawi Senate, a Senate Representative on the University of Malawi's Budget and Finance Committee and sits on the Customer Consumer Forum of the Malawi Energy Regulatory Authority (MERA). Betchani holds a PhD in Economics, a Master of Arts (Economics), an Advanced Certificate in Econometrics, and a Bachelor of Social Science majoring in Economics.



DR. CHIWOZA BANDAWE

Director & Clinical Psychologist, Harmony Mental Wellness Solutions

Chiwoza Bandawe is Full Professor in the Department of Psychiatry & Mental Health at the Kamuzu University of Health Sciences, Malawi. He is a Clinical Psychologist who has also lectured at the University of Cape Town. As a practicing psychologist, he opened his own clinic: Harmony Mental Wellness Solutions in Blantyre, Malawi. He has published three mental health education books: Mind Tips: A Psychology of Practical Living Skills for Malawi (2005), Mind Tools to Sharpen Your Mental Health (2006) and Practical

uMunthu Psychology (2010). He has a regular column in the Malawi Weekend Nation newspaper which seeks to promote mental health literacy. He has given numerous mental health talks to local and international conferences youth groups, organisations and churches.



PAUL KATEMA

Director of eGovernment in the Ministry of Information and Digitalization

Paul Katema, currently serving as the Director of eGovernment in the Ministry of Information and Digitalization, is an accomplished cyber security expert and entrepreneur. With over 10 years of extensive experience spanning across the government, NGO, banking, and IT sectors, he is the founder of Sayiba, a local cyber security consulting company. Previously, he held senior positions in Malawi, Kenya, and South Sudan, showcasing a diverse expertise across various regions and industries.



MICHEL HEBERT

Chief Executive Officer, TNM Plc

Michel is an experienced telecom executive that has led telecom and technology companies in Africa and the Middle East for the past 25 years. His leadership as either the CEO or CxO has transformed organizations, delivered growth, and opened new markets for well-known telecom companies such as Orange (Egypt), Ooredoo (Tunisia), Djezzy (Algeria), Comium (Cote D'Ivoire), Digicel (Papua New Guinea). Earlier, as a senior management consultant with AT Kearney (USA), Michel has led telecom strategy and operations consulting engagements for senior executive leaders at Motorola (USA), Telstra (Australia), NTT (Japan), PT Inti (Indonesia) and SK Telecom (South Korea).

More recently, Michel has built, transformed, and improved technology-led businesses at Sudatel Group (Sudan) in 4G LTE Advanced, Data Centers, Mobile Financial Services, and fibre optics deployments, gaining new market share, and doubling revenues and profits. Also, as a CEO, Michel has driven construction of thousands of kilometers of fibre for a massive new national infrastructure for Liquid in DR Congo opening new wholesale and home businesses with FTTH, which quickly dominated the Congolese internet markets, tripling revenues, and profits in less than 3 years.

Within his first few months at TNM, Michel has already revitalized the telco's operations, growing subscribers, and revenues leading to recovery from a loss-making position. The turn-around comes against his strong innovation drive that has culminated into new offerings like 5G, best 4G, special products like Agulu for the youth, Smile Rewards Loyalty scheme and Mpamba Ndiakankhe, a mobile money overdraft facility.

Michel is Canadian educated as an electrical engineer at the University of Waterloo (BSc, Canada) and holds an MBA from the University of Chicago's Booth School of Business (MBA, USA). He was appointed TNM Plc Chief Executive Officer on 15th March 2023.

KEYNOTE SPEAKER



MAX MOYO

Dynamic Speaker, Author, Leadership Catalyst and Human Transformation coach

Max is a world-renowned dynamic speaker, author, brand internalization specialist and human transformation coach. He seeks to motivate leaders looking to embrace their unique identity, and harness their unique talents, in pursuit of their unique purpose.

ARTIFICIAL INTELLIGENCE PANELISTS



DR. CHARLIE MAERE

Dr. Charlie Maere has a PhD in Computer Science Applied technology majoring in Computer Vision AI for medical auto-disease diagnostics, an MSc in Information and Communication Engineering majored in Computer Vision AI and a BSc in Information Technology. He is an Information Technology expert with specializations in project management, system development, Machine Learning, systems administration, and security. Charlie has over 16 years of experience working in strategic and operational planning, organizational structures, scalable networking, information systems, Machine Learning, collaborative tools, system design and ICT development. He is currently working with Elizabeth Glaser Pediatric AIDS foundation as a Global Director of Digital Health and Data Analytics with multi-country team in over 16 countries across the globe.



HARRISON CHISONGA

Harrison Chisonga is an accomplished data leader with over a decade of versatile experience in IT that ended him up in the Data Space. He is a certified Data Management Professional with EDM Council, holds Master of Business Administration from the University of South Wales and is currently in pursuit of a Master of Science in Data Science from the University of East London. Harrison combines advanced education with hands-on experience in bringing up data solutions. His extensive skill set encompasses Data Strategy Formulation, Business Intelligence, Data Governance, Data Quality Management, Project Management, Analytics Frameworks, Data Science, Data Monetization and Artificial Intelligence. His numerous certifications and awards underscore his commitment to excellence and ongoing professional development. He is currently the Country Manager of the Enterprise Data Office at Standard Bank Malawi - after having a short stint at FMB Capital Holdings Plc - taking charge of data and information strategy, governance, control, and policy development where he masterminded the formulation and execution of the bank's Data Strategy, harmonizing it with business objectives to optimize data utilization. He adeptly manages a diverse team of Data Specialists, overseeing functions ranging from Data Scientists and Data Quality to Data Governance, MI, and Automations.



JAMES KAMBERE

James Kambere has a Master of Data Science obtained in the year 2022 from the University of Kentucky in the USA majoring in Bioinformatics. James also has a BSc majoring in Computer Science and Mathematics obtained in the year 2016 from the University of Malawi, Chancellor College. James is an expert in extracting knowledge and insights from both Electronic Health Records (EHR/EMR) and pure biological data using Machine Learning techniques and Artificial Intelligence. At the University of Kentucky, James has worked on several Bioinformatics projects with Prof. Kim Sujin. James is very good at developing AI and ML models that can predict outcomes on a given biological data set. James is a well-experienced Software developer currently working as a systems engineer for LUANAR. James is playing a very crucial role in developing and establishing a Data Science hub at LUANAR.

23 NOV

| Time | Session/Activity | Responsible | Title/Organisation |
|---------------|--|-------------|--------------------|
| 14:00 - 16:00 | Registration and compliments collections | Secretariat | ICTAM |

24 NOV

| Time | Session/Activity | Speaker Name | Title/Organisation |
|--|---|---|---|
| Session chair / Elizabeth Masache | | | |
| 8:00 - 8:05 | Opening prayer | Ezekiel Mangani | Old Mutual |
| 8:05 - 8:20 | Welcome Remarks | Clarence Gama | ICTAM President |
| 8:20 - 8:50 | Opening Speech by Guest of honour | Edith Jiya | Old Mutual |
| 8:50 - 9:00 | Remarks by President of Computer Society of Zimbabwe(CSZ) | Joice Benza | Computer Society of Zambia(CSZ) |
| 9:00 - 9:10 | Remarks by President of Information Communication Technology Association of Zambia(ICTAZ) | Clement Sinyangwe | Information Communication Technology Association of Zambia(ICTAZ) |
| 9:10 - 9:50 | Strengthening Public Finance Management through ICT: Implementation of an Integrated Financial Management Information System in Malawi | Felix Zagwazatha Sato | Director of IFMIS Project, Ministry of Finance and Economic Affairs |
| 9:50 - 10:10 | Group Photo and Health Break 1 | | |
| 10:10 - 10:25 | NICO Group - NBS Bank Presentation | NBS Bank Representative | NBS Bank |
| 10:25 - 10:35 | Overview of Innovations Awards | Vincent Kumwenda | Innovation Awards Judge |
| 10:35 - 11:35 | Innovators Pitching(4) | Delegates/MC | Delegates |
| 11:35 - 11:50 | PPPC Presentation | Chimwemwe Matemba | PPPC |
| 11:50 - 12:20 | The Role of Telcos in Bridging the Digital Divide in Rural Malawi | Michel Hebert, TNM CEO | TNM |
| 12:20 - 13:10 | Lunch Break | | |
| Session chair / Andrew Kamwendo | | | |
| 13:10 - 14:10 | Innovators Pitching (4) | Delegates/MC | Delegates |
| 14:10 - 14:50 | Digital Inclusion: Addressing the needs of Rural Communities in Malawi through the Digital Skills for All Approach | Wangiwe Joanna Kambuzi | Founder/Managing Director, Mzuzu E-Hub |
| 14:50 - 15:40 | "Panel Discussion: Bridging the Digital Divide in Malawi: Assessing Achievements, Current Interventions, and Future Imperatives" | Dr. Rachel Sibande, John Mitchell, Dr. Rodwell Bakolo and Wangiwe Joanna Kambudzi | |
| 15:40 - 15:50 | Health Break 2 | | |
| 15:50 - 16:00 | MTL Presentation | Joshua Ngalande | MTL |
| 16:00 - 17:00 | Innovators Pitching(4) | Delegates/MC | Delegates |

| Time | Session/Activity | Speaker Name | Title/ Organisation |
|---|--|---|---|
| Session chair / Tuntufye Ntauakira | | | |
| 8:00 - 8:05 | Opening Prayer | MC | |
| 8:05 - 8: 50 | The Futuring Leader - Bridging the Vast Digital Divide will Take Leadership | Max Sipho Moyo | Ignite My Potential, Sandton, South Africa |
| 8:50 - 9:00 | NICO Group - Nico Technologies Presentation | Nico Technologies Representative | Nico Technologies |
| 9:00 - 9:40 | Accelerating Digital Inclusion: Local Languages AI Infrastructure for Vernacular-Capable Digital Solutions | Dr. Dustan Matekenya | Data Scientist, The World Bank Group |
| 9:40 - 10:40 | "Panel Discussion: AI for Economic Growth: Unlocking Malawi's Potential" | Dr. Charles Maere, Dustan Matekenya, Harrison Chisonga and James kambere. | |
| 10:40 - 10:50 | Health Break 1 | | |
| 10:50 - 11:30 | Managing Stress and Optimising Mental Wellbeing in the Workplace | Prof. Chiwoza Bandawe | Director & Clinical Psychologist, Harmony Mental Wellness Solutions |
| 11:30 - 11:40 | National Bank of Malawi Presentation | NBM Representative | |
| 11:40 - 12:20 | Malawi Digital Transformation Drive - an update from Govt, Min. of infomation and Digitalisation | Paul Katema | Director of e-Govt Services |
| 12:10 - 12:20 | Sparc Systems Presentation | Sparc Representative | |
| 12:20 - 13:10 | Lunch | | |
| Session Chair / Israel Kondowe | | | |
| 13:10 - 13:50 | ICT 4 Economic Transformation | Prof. Betchani Tchereni | MUBAS |
| 13:50 - 14:00 | Inclusive DIgital Transformation for Malawi | Tuntufye Ntauakira | UNDP |
| 14:00 - 14:10 | PPDA Presentation | PPDA Representative | PPDA |
| 14:10 -16:10 | Boat ride to Bird Island(1st Trip) /Volley Ball/Beach Soccer | | |
| 14:10 - 15:10 | AGM | Andrew Kamwendo | ICTAM Secretary General |
| 15:10 - 15:15 | Closing Prayer | Dalitso Pota | Nico Technologies |
| 15:15 - 15:25 | Health Break 2 | | |
| 15:25 - 17:25 | Boat ride to Bird Island (2nd trip) /Volley Ball/Beach Soccer | | |
| Session Chair | Yusuf Chimole | | |
| 19:00 - 23:30 | Innovations Awards Ceremony , Dinner and Dance | MC | Delegates |

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PublicPrivate
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DIGMAP Internet Connectivity to over 500 MDAs



KABAMBE-The initiative is a game-changer intervention



Mkwichi Secondary School in Lilongwe is one of the beneficiaries of the initiative

The Public Private Partnership Commission (PPPC) has branded the current installation and provision of internet connectivity and associated services to over 500 Government ministries, departments, and agencies (MDAs) across the country under the Public Private Partnership (PPP) Connectivity initiative as a game-changer intervention for the effective implementation of the Malawi Vision 2063 Implementation Plan 1 (MIP1).

The Commission under the Digital Malawi Project (DIGMAP) with funding from the World Bank is implementing the PPP Connectivity initiative under the emblem 'Government Wide Area Network (GWAN)' for the next 10 years in partnership with the Ministry of Information and Digitalization, under a Public Private Partnership arrangement.

The PPP Connectivity initiative aims to provide reliable internet connectivity services through high-speed optic fiber

cables to MDAs including hospitals, primary and secondary schools nationwide.

Speaking in an interview on Monday, PPPC Chief Executive Officer Patrick Kabambe said the PPP Connectivity will play a crucial role in advancing the digitalization agenda stipulated in the Malawi 2063 and MIP 1.

He said: "The PPP Connectivity Initiative is one of the Digital Malawi Project's flagship initiatives which marks the genesis of another extraordinary milestone in our effort as a country to expedite the Government's digitalization drive agenda for effective delivery of public services in line with the Malawi 2063 Implementation Plan 1 (MIP1)".

Kabambe added that the Government contracted with three firms: Bengol Net Limited, DataCom Limited/Luna Technologies joint venture, and Inq. Digital Limited under a 5-lot

arrangement to install and provide internet connectivity and associated services to over 500 public offices across the country for the next 10 years.

"Bengol.Net Limited is connecting 329 sites in the South and North, under Lots 1 and 3; 171 sites in Central Malawi are allotted to DataCom Limited/Luna Technologies joint venture under Lot 2; while an International Connectivity has been awarded to Inq. Digital Limited under lots 4 and 5".

"We are also upgrading the core network infrastructure at Capital Hill. In addition, internet installation activities in more than 300 sites have been completed so far pending certification", said Kabambe.

The internet connectivity is segmented into three networks: BOMA for all civil servants, NZIKA for all users, and GUEST for all visitors.

The BOMA Network encompasses intra-government traffic made up of Government applications such as the Integrated Financial Management Information System (IFMIS), Human Resource Management System (HRMS), and Malawi Traffic Information System (MALTIS), just to mention a few.

All civil servants will be using their employment identification number or their official Government email addresses together with their secure passwords to access the BOMA network.

On the other hand, NZIKA and GUEST networks will allow users and visitors

to access the Government domain for online services. However, the bandwidth will be capped to control access and resources.

Reacting to the development, Blantyre District Commissioner Alex Mdooko, one of the beneficiaries earmarked for the initiative, hailed the Government for fast-tracking the digitization agenda.

"The issue at stake is that we must move with time. Nowadays, it is all information and communication technology (ICT) and internet-based such that connectivity is one area that we require at any cost. So, it is a welcome development as it will improve the means of communication among Government offices, councils, and the public", said Mdooko.

He then urged the Government to extend the initiative to other Government offices to improve internet connectivity.

Apart from the PPP Connectivity initiative, the Government under the DIGMAP is also providing internet services to 24 MDA buildings in Salima and Capital Hill in Lilongwe under the Government Local Area Network (GLAN) initiative. In addition, the Government also provides free Wi-Fi to 32 public sites under the Innovative Rural Broadband Access Solution initiative.



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DIGITAL TECHNICAL SKILLS DEVELOPMENT

Spanning various districts, our impactful initiatives aim to empower youth with essential digital skills, fostering a brighter future in our tech-driven world. Under the Digital Malawi Project, a collaborative effort between the Government of Malawi, executed through the Public Private Partnership Commission, and financially supported by the World Bank, our programs have seen remarkable success. Specifically, in Nsanje, Nchalo, and Lunzu within Blantyre, where we've trained over 500 youth under our digital skills and entrepreneurship program(s), with other districts on our horizon.



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